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Lifeline - City of Faith Newsletter (March, 1983)

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Jerry Brown Named Administrator; Streamlined Management Plan Announced

"Recognizing strong management ability and dedicated service to the City of Faith," Chief Administrative Officer William Luttrell has named Jerry Brown Administrator for Management Services, a newly-created position.

Department managers in seven areas, from Security and Communications to Medical Records and Word Processing, will now report to Brown.

"We're extremely pleased Jerry has accepted this important new role," said Luttrell. "His ability to work with people and his strong management skills, will help us aggressively plan for this new stage in City of Faith's growth."

Luttrell was referring to a new 12 month management plan designed to create a more efficient organization as the COF moves from "the development stage of a new institution to the operational stage."

Under the plan, many of the department heads that reported to Luttrell will now report to Brown, or to Hospital Administrator Joe Gunn, both of whom have moved their offices to Clinic 57. The third Administrator position, that for the Clinic, is being filled by Luttrell for the time being.

In 1980, while the complex was still in design stages, Brown was the seventh manager to join the City of Faith. He left his own firm in Des Moines to come to Tulsa; prior to that, Brown oversaw the internal design, equipping and furnishing in a $34 million expansion project at Mercy Hospital in Des Moines. A Drake University graduate, he started hospital management as a unit manager. Brown worked his way through materials management, data processing, personnel and accounting. He and his wife Mary have three children.

Under the new COF management plan, the following departments report to Brown:

- Security and Communications
- Plant Operations and Maintenance
- Environmental Services
- Information Systems
- Management Engineering
- Materials Management
- Medical Records and Word Processing

The departments reporting to Gunn include:

- Cardiopulmonary Services
- Child Care Center
- Food Services
- Medical Library
- Nursing Services
- Quality Assurance
- Rehabilitative Medicine
- Volunteer Services
- Cardiac Catheterization Lab
- Fitness Center
- Gift Shop
- Laboratory
- Nurse Anesthetist
- Radiology
- Pharmacy

The other remaining departments report through the respective managers to Luttrell.

A NEW PIECE OF MODERN ART?
No, but it is an artistic creation on the far east parking lot after the season's first snow. The view is from Clinic 56.
**COF Flooded With National Media Attention**

In Jan., President Oral Roberts announced plans to begin the drive to complete the 20-story research center and hardly a day passes that another newspaper, magazine, radio or TV station, wire service or network doesn't call wanting further information.

Stories that were written for the Los Angeles Times and Washington Post were picked up by national wire services and were included in papers from Alaska to Puerto Rico. NBC News was here for two days filming the research center and the complex for a feature that aired on the Feb. 4 "NBC Nightly News." Other stories appeared in the New York Times and Newsweek. The San Francisco Chronicle published a story about the "Jericho March."

Magazines like Time, Christianity Today and Modern Health have also called, requesting interviews or wanting further information on fund raising and the plans for cancer research, along with other research programs in the uncompleted tower.

Chief Executive Officer James Winslow said The Saturday Evening Post is also planning a major story on Oral Roberts and the ministry in the upcoming months.

**“Good Press, Bad Press, No Press . . . .”**

by Dr. James E. Winslow, Jr., Chief Executive Officer

There is an old saying that goes, "If they aren't talking about you, you aren't doing anything." I believe the corollary to that must be that "when they are talking about you, you must be doing something."

Lately we have commanded a lot of the national media's attention, and as I've learned to expect, they haven't really tried to hear what we are saying to the people who support this ministry — Oral Roberts' Partners.

Yes, it hurts when I see the press pervert what my best friend is saying — and sometimes what I've said myself. But I keep remembering that our only concern is helping those with cancer or those who may get it.

In retrospect, I remember that we seem to have done pretty well in the face of "bad" news. The City of Faith was built debt-free in the middle of controversy. Perhaps the "bad press" has in reality helped more than hurt. That doesn't make it feel better while it's hurting, but in the long run we seem to be doing well.

To all of you who have come here to help make the City of Faith happen, to put prayer and medicine together, and yes, to dream of finding a breakthrough for cancer here within these walls: God never promised us it would be easy but He promised never to leave us nor to give us more than we could bear.

I believe with all my heart that you are doing what God called you to do, and so am I. Don't let those who misunderstand us, use our words, or misunderstand us, or even persecute us get you down. Jesus told us what to do in Matthew 5:44-45: "But I say unto you, love your enemies, bless them that curse you, do good to them that hate you and pray for them which despitefully use you and persecute you: that ye may be the children of your Father which is in heaven . . . ." That's what I do and intend to keep doing. Right now join Oral and me as we pray for all those who don't understand what we are doing or why we are doing it.
NEW SENIOR INTERN PRAYER PARTNERS

STEVE C. BARTON
From Lubbock County Courthouse Computer Operations, Lubbock, Texas. B.B.A. in Management from McMurry College, Abilene, Texas. Presently working on M.Div. at ORU. Barton is married and his wife's name is Cathy.
DONALD E. BREZAVAR
From New York Life Insurance Co., Denver, B.S. in Business Administration from Pittsburgh State University, B.S. in Funeral Service from Central State University. Presently working in M.Div. at ORU.
KENNETH J. QUIST
From Baptist Hospital, Pensacola, Fla. B.A. in Psychology from University of West Florida. B.Th. from Liberty Bible College, Pensacola. Presently working on M.Div. at ORU. Quist and his wife Jan have 4 children.

BOB EAMES
Youth Pastor from Wilmington, Del. B.A. from ORU. Presently working on M.Div. at ORU. Eames is married and his wife's name is Judi.
DONALD L. SCOTT
Pastor from St. Luke's United Methodist Church in Tulsa, B.A. from Northern Oklahoma State University. Presently working on M.Div. at ORU. Scott and his wife Velma have 2 children.

WELCOME NEW PRAYER PARTNERS

STEPHEN MOBLEY
From Christian Counseling Services, Clearwater, Fla. B.A. from Carson-Newman College, Jefferson City, Tenn. M.Div. from ORU. C.P.E. from Spartanburg General Hospital, Spartanburg, S.C. Mobley and his wife Charlene have three children.

NEW SENIOR INTERNSHIP PARTNERS

STEVE C. BARTON
From Lubbock County Courthouse Computer Operations, Lubbock, Texas. B.B.A. in Management from McMurry College, Abilene, Texas. Presently working on M.Div. at ORU. Barton is married and his wife's name is Cathy.

DONALD E. BREZAVAR
From New York Life Insurance Co., Denver, B.S. in Business Administration from Pittsburgh State University, B.S. in Funeral Service from Central State University. Presently working in M.Div. at ORU.

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From Baptist Hospital, Pensacola, Fla. B.A. in Psychology from University of West Florida. B.Th. from Liberty Bible College, Pensacola. Presently working on M.Div. at ORU. Quist and his wife Jan have 4 children.
Dear Dr. Winslow,

We would like for you to somehow let all your medical staff, Dr. MacNeil, Dr. Solomon, Dr. McPhail, the nurses, third year medical students and employees in every department and prayer partners know how much their loving care and support meant to Howard and me while we were at the City of Faith in August. Howard kept saying we expected it to be nice, but it was more than we could imagine! It was a different atmosphere than any we had experienced before in a hospital and we know this because of the presence of the Holy Spirit and the love of Jesus being given through everyone.

It means so much to know that in Howard’s last days here he was surrounded with such caring love and concern and God used it all to prepare me for the crisis that I had to face. Thank you for allowing me to be with him until the end. I’m sure I was in the way. In the hospitals here you are only allowed in Intensive Care 15 minutes each hour, but God knew I couldn’t have stood to be separated from him and not able to hold his hand and be with him, for I believe he knew I was there at least part of the time. So God in His great love and mercy allowed us to go to Tulsa so that we could spend our last earthly days together.

Then in 3 or 4 days one of your social workers called to see if we got home alright and if the arrangements had been satisfactory and wanted us to know we were in your thoughts and prayers.

My Dear Friends: I have been under the medical care of Dr. Richter at the City of Faith Clinic for 11 months and from the depths of my heart I wish to express thanks not only for the thoughtfulness and kindness, but also the sincere Christian attitude of all these wonderful people!

Dr. George Moore
City of Faith

Prayer Partner Training Underway

The late winter Prayer Partner Basic Training Course for volunteer prayer partners began Feb. 28 and runs through March 28. Those still interested in taking the course are encouraged to call training coordinator, Dr. Stan Beason, 61787.

According to Beason, students will receive training that will enable them to perform lay ministry in their churches, as well as in the City of Faith Clinic and Hospital.

The classes meet at noon or in the evenings to accommodate all who are interested.

Med School Locations Listed

The OU School of Medicine clinical department locations are as follows:

- Dept. of Anesthesiology: 51C
- Dept. of Internal Medicine: 55C
- Dept. of Family Medicine: 13C
- Dept. of Pediatrics: 24C
- Dept. of Radiology: 42C
- Dept. of Surgery: 54C
- Dept. of Obstetrics: 54C

Hardesty, Lincoln Dwellers Save

City of Faith employees may qualify for a substantial rent reduction if you live in a Hardesty Company or Lincoln Property Company apartment or duplex.

Lincoln has included Oral Roberts Ministry in its Preferred Employer Program and is extending all qualified employees $40 off the monthly rent based on current leasing rates. Employees already living in one of the 18 Lincoln Property units may have their rent adjusted by $40 by contacting the apartment manager. Those interested in learning more about the Lincoln offer are asked to call 743-3133.

Both plans are subject to change but Lincoln will honor the decreased rent as long as you live in the complex. Hardesty will honor the discount for the lease period.
**WELCOME NEW PHYSICIANS**

**EDWARD M. BLIGHT, JR., M.D.**
**Urology**
From Tripler Army Medical Center, Honolulu. Medical Degree from University of California School of Medicine, San Francisco. Blight and his wife Carolyn have two children.

**ROBERT D. HESTORFF, M.D.**
**Internal Medicine and Hematology/Oncology**
From Kaiser Foundation Hospital, Oakland, Calif. Medical Degree from Stanford University School of Medicine. Hestorff and his wife Chloe have six children.

**CARLOS A. DESANCTIS, M.D.**
**Anesthesiology**
From Anesthesi Group associated with Hillcrest Medical Center, Tulsa. Medical Degree from National University Medical School, Tulsa. Desanctis and his wife Suzanne have three children.

**WILLIAM H. DUDNEY, M.D.**
**Emergency Room Medicine**
From Emergency Room at Doctors Hospital, Tulsa. Medical Degree from University of Maryland Medical School, Baltimore. Dudney and his wife Rita have four children.

**BETTY L. GRUNDY, M.D.**
**Anesthesiology**
From University of Pittsburgh School of Medicine. Medical Degree from University of Florida, Gainesville. Grundy and her husband David have two children.

**ROBERT D. HESTORFF, M.D.**
**Internal Medicine and Hematology/Oncology**
From Kaiser Foundation Hospital, Oakland, Calif. Medical Degree from Stanford University School of Medicine. Hestorff and his wife Chloe have six children.

**GARY E. HILL, M.D.**
**Anesthesiology**
From private practice of anesthesia, Billings, Mont. Medical Degree from Creighton University School of Medicine, Omaha. Hill has two children.

**PETER WAN LYE HO, M.D.**
**Internal Medicine**
From Residency at City of Faith. Medical Degree from Medical College of Georgia School of Medicine, Augusta. Masters Degree in Public Health from University of Hawaii, School of Public Health, Honolulu. Wan Lye Ho and his wife Lucy have one child.

**JANET K. HIDE, M.D.**
**General Surgery**
From Loma Linda University Medical Center, Loma Linda, Calif. Medical Degree from Loma Linda University School of Medicine.

**CASEY TRUETT, M.D.**
**Emergency Room Medicine**
From Emergency Medicine Group affiliated with St. Francis Hospital, Tulsa. Medical Degree from University of Oklahoma College of Medicine. Truett and his wife Lisa have one child.

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**WELCOME NEW EMPLOYEES AND STAFF**

Evron Rogers, Pastoral Care, from Columbus, Ga.
Gwen Stackhouse, Environmental Services, from Tulsa
Naomi Taylor, Insurance, from Tulsa
David Stanley, Radiology, from Northumberland, Pa.
Donna Seymour, Environmental Services, from Tulsa
Jennifer Goolsby, Radiology, from Longview, Texas
Darwin Dehaan, Radiology, from Tulsa
Robb Montgomery, Patient Care, from Tulsa
Robert Danage, Radiology, from Cincinnati
Ken Hansson, HMO, from Tulsa
Art Kerr, Radiology, from Tulsa
Avie Rainwater, Counseling Services, from Tulsa
Jacqueline Smith, Pastoral Care, from Lees Summit, Mo.
Leah Felder, Employment, from Tulsa
Clara DeFreist, Pharmacy, from Tulsa
Bobbi Scantien, Lab, from Oklahoma, Okla.
J. C. Lilly, Plant Operations, from Texas
Robb Montgomery, Patient Care, from Tulsa
Pam Anderson, Clinic Nursing; Terry Lippert, Medical Records, from Tulsa
Dana Skof, HMO, from Tulsa
Carol Pandola, Environmental Services, from Caloosa

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**CHENE TUCKER, SOCIAL SERVICES, WAS JUST PART OF THE entertainment at the Celebration of Love' COF singles banquet. Others who sang at the Feb. 11 event included Laron Friday, 'Nursing-ICI', Gloria Exum, Nutrition; and, Karen Sue Smith, Physical Therapy. The City of Faith singles are now known as the "Praise Creations" and a variety of activities are being planned for the spring and summer months. For more information on the group, call Presidents Karen Sue Smith, 5135 or Ron Enerson, Radiology, 5675, who kindly took the photo.**

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**"Chords of Faith" Plan Easter Music**

They sang for the Lay Prayer Partner Recognition Awards, the Dietary Christmas Party and to patients during the holiday season. Their special minis­try is that of vocal and additional singers are needed for the COF group, "Chords of Faith."

Grace Olsen, Hospital Nursing, heads up the group that performs with piano and autoharp. Selections range from contemporary and classical to handclap­ping tunes. Special Easter music is being planned and those interested in join­ning the Chords of Faith are asked to call Amy Metzler, extension 5122, or at home 745-0469.

Besides Grace and Amy, the group consists of Vicki Vessels, Jeanette Wilson, Charlene Warden and Zollic Gaston.

**Extended Weekday and New Weekend Hours for Pharmacy**

To accommodate the growing number of City of Faith and HMO of Oklahoma patients, the City of Faith Pharmacy is now open longer during the week and weekend hours have been added.

From 9:00 a.m. to 8:00 p.m. Monday through Friday, the Pharm­acy is open, and Saturday and Sunday from 10:00 a.m. to 5:00 p.m. Employees and students are extended a 15 percent discount off retail on prescription drugs.

**Health Fair '83 Date Set**

The Tulsa area will be observing Health Fair Week 1983, April 9-16 and the City of Faith is again cooperating with the city-wide event that offers free health screenings to the public.

Like other Tulsa hospitals, the COF Health Fair site will be in operation one day, the City of Faith day being Friday, April 15. Close to 500 people were screened at last year's COF Health Fair. The major sponsors of the event are the Tulsa Chapter, American Red Cross, Getty Oil and KTUL-TV 8.

Serving on the City of Faith Health Fair organization committee are: Phil Prosser, Hospital Administration; Jerry Bell, Materials Management; Pam Anderson, Clinic Nursing Terry Lippert, Volunteer Services; Edsel Baker, Laboratory; Dr. Dan Cogan and Ann Fluke, Continuing Education; Don Moore and Jose Ramirez, Environmental Services; and Glenda Foster, Administration.

Dr. David Hirsthaw, Medical Direc­tor; Dr. Arthur F. Hoge, Oncology; and Tomine Tjelta, dean of the Augustana School of Nursing are all on the COF Health Fair Advisory Committee.

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**Patients Save With New IV Service**

Certain patients who were hospital­ized for the sole purpose of intravenous antibiotics therapy now can save up to 50 percent and receive therapy at home.

Developed by COF Director of In­fectious Diseases Dr. Larry D. Ed­wards and Pharmacy Director Dr. Joel Oliver, IV solutions containing the proper medication are prepared by the Pharmacy Department and the patient picks up a supply on a regular basis. Since each patient is trained to administer the IV himself, a sometimes lengthy hospital stay is thus avoided. "And there is a considerable a tremendous benefit to the patient and endocarditis."

"Dr. Edwards said the therapy was de­veloped for patients with conditions like osteomyelitis, septic arthritis, and endocarditis. Current on one patient who is on the "Home IV" program is saving close to $1,500 per week by not being hospi­talized. Both Edwards and Oliver see a tremendous benefit to the patient and a bright future for this new City of Faith service.

**Cafeteria Featuring Sunday Specials**

The City of Faith Dining Room is promoting its Sunday dinner menu with a feature item, prime rib au jus for $3.25. Of course there is a full selection of other entrees in the cafeteria, along with the salad bar and delicious dessert selections. As Food Service Manager Dennis Olgquist says, "Bring Mom and we'll do the dishes!" Sunday cafe­teria hours are from 11:00 a.m. to 2:00 p.m.

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The newsletter for employees and staff of the City of Faith Medical and Research Center, 8181 S. Lewis Avenue, Tulsa, OK 74136, Published by the City of Faith Public Relations Department.

**THE CITY OF FAITH MEDICAL AND RESEARCH CENTER**

JAMES E. WINSLOW, JR., M.D.
Chief Executive Officer
WILLIAM B. LUTTRELL
Chief Administrative Officer and Clinic Administrator
JERRY BROWN
Director of Support Services
B. JOE GUNN
Hospital Administrator
HMO Response
Termed “Excellent!”

Reaction to the City of Faith’s prepaid health care plan has been so great, the number of members estimated at year’s end has been increased by 2,000.

“Response to The HMO of Oklahoma really has been excellent,” said Dick Bonwell, marketing director for the plan. “Employers in Tulsa are seeing HMOs as a real way to help hold down health care costs,” Bonwell said, “and employees see pre-paid health care as an excellent, efficient way to provide their families quality health care while saving money.”

Bonwell indicated that out of the 59 companies contacted so far, 49 have expressed interest in knowing more about the plan. There are now 3,500 members of The HMO of Oklahoma, representing the City of Faith, ORU, OREA, University Village, the Williams Companies, First Tulsa and nine other firms.

“Reception to the HMO alternative is encouraging,” said Bonwell. “The majority of employers we talk to already know about the concept and are anxious to know more,” he added. Early projections called for 4,000 members by the end of 1983. “Now we feel 6,000 is more realistic,” said Bonwell.

Bonwell had high praise for personnel in quickly adapting to the transition and he predicted a smooth operation as the system is refined. Bonwell said, “Many thanks go to Dr. Tiny Pennington, who has been fielding many of the questions from members while coordinating the medical staff and referral process.”

Part of Bonwell’s responsibility is making presentations to area firms, explaining the HMO concept and COF’s plan in particular. Informational meetings are then set up with employee groups. Since there is a lot of in-city travel, Bonwell said he is grateful for new marketing representatives Ken Hansson and Ellen Barnes. William Molini is the HMO’s chief accountant and Sue Bryant is administrative assistant.

So then, we must always aim at those things that bring peace and help strengthen one another. Romans 14:19